



CONDITIONS, TERMS AND AGREEMENT OF SALE

We are providing you with a remodelling service designed to save you considerable sums of money and inconvenience with the alternative of replacement. We will be placing a new surface coating on your fixtures in order to give them a longer life and a new look. Results can be amazing but there will be certain limitations. We will of course do the best job possible in any given circumstance. For instance there will be existing flaws in the surface now and we cannot be expected to make them all disappear. Keep in mind that we will be working within the confines of your property. Dust particles in the air will fall onto any surface: some surfaces are porous and pinholes can therefore be expected. Even if you were to replace the fixture to be coated with a brand new fixture you would still find certain flaws and defects.

LIMITED WARRANTY INSTRUCTIONS

Once payment has been received in full refinished fixtures carry a warranty. This warranty covers peeling, discolouring or other general failure of the adhesion of the coating to the fixture being refinished, subject to certain conditions:

- 1 If possible do not enter the work area for a period of 8 hours. If entry is necessary please limit movements as much as possible to prevent excessive lint, hair or dust falling onto tacky surfaces.
- 2 Do not use the fixture or get it wet for a period of 72 hours following completion of work.
- 3 Do not remove any paper or masking tape for at least 24 hours after the surface application. Extra care should then be taken when removing the tape from wallpaper. When the masking tape is removed it can occasionally be expected to pull up small pieces of the surface to which it has been applied to. We will not be held responsible for the replacement of wallpaper or touch up paints.
- 4 For a period of 2 weeks following completion extra attention should be given to ensuring that the surface is wiped dry after use.
- 5 Staining caused by chemicals, dyes or hair treatments and leaking or dripping taps is specifically excluded.
- 6 This warranty does not cover problems connected with plumbing, shower doors, mildew of caulking, recurrence of rust, excess moisture beneath shower trays, structural defects and movement in fixtures, tiles and grout or caulking.
- 7 Physical damage such as chips and scratches caused by falling objects, tools, toys, metal plugs or mistreatment are not covered. This includes surface damage caused by bath mats.
- 8 Guarantee one year for Porcelain and up to 10 years for cast iron sanitary ware in domestic use
one year in commercial use
- 9 Chip repairs - Guarantee - 1 Year Kitchen sinks - 1 year
- 10 Resurfaced baths must be stored in a dry area prior to installation, if stored outside acid rain can effect the finish as it would any new item and WILL NOT BE COVERED BY THE WARRANTY

The standard colour for refinishing is white and any other colour than white requires mixing and therefore PRIOR to the application NEEDS TO BE APPROVED BY THE CUSTOMER. Any such colour needs to be chosen carefully as once it is applied it cannot be changed other than by complete resurfacing which will be at the expense of the customer

In the event of surface coatings to adhere to the fixture we will either re coat or repair at our option
This warranty is given to you in addition to and not by way of your statutory rights.

GENERAL ADVICE ON THE CARE OF BATH SURFACES

Baths should be cleaned immediately after use, preferably whilst water is draining out and the bath surface is still warm.

Prompt and regular cleaning with a soft sponge or cloth with hot soapy water or a mild liquid cleaner
A cleaner recommended for the cleaning of enamel baths.
Avoid all abrasive creams, lime scale removers and harsh cleaners.

The surface should always be towel dried after use or cleaning. Water or other liquids should not be allowed to remain on or in contact with the surface as it may cause long term damage. In this context we would not recommend that wet or damp towels, flannels, soap or bottles and other containers are left on the bath surface.

Rubber bathmats will inevitably cause long term damage to all surfaces and we do not recommend their use. Wet and soapy conditions on the inside of a bath can be minimised by the application of slip resistant surface.